SUMMARY SHEET SOUTH CAROLINA BOARD OF HEALTH AND ENVIRONMENTAL CONTROL

January 7, 2016

- () ACTION/DECISION
- (X) INFORMATION
- I. TITLE: Health Regulation Administrative and Consent Orders.
- **II. SUBJECT:** Health Regulation Administrative and Consent Orders for the period of November 1, 2015, through November 30, 2015.
- **III. FACTS:** In November 2015, Health Regulation issued these three (3) consent orders, which were executed in December 2015, with a total of two thousand dollars (\$2,000) in assessed monetary penalties.

Program Area	Health Care Facility or Provider	Administrative Orders	Consent Orders	Assessed Penalties
Bureau of EMS	Ambulance Services Provider	0	1	\$1,000
	Paramedic	0	2	\$1,000
TOTAL		0	3	\$2,000

Approved By:

Shelly Bezanson Kelly Director of Health Regulation

HEALTH REGULATION ENFORCEMENT REPORT SOUTH CAROLINA BOARD OF HEALTH AND ENVIRONMENTAL CONTROL

January 7, 2016

Bureau of EMS

1. Pro Ambulance Service (Ambulance Services Provider)

<u>Investigation</u>: In 2007, DHEC approved Pro Ambulance Service's ("Pro Ambulance") offering of an inservice training ("IST") program, but recently conducted an investigation upon receiving a complaint about the IST program. DHEC found that on three separate occasions between December 2014 and May 2015, the IST officer for Pro Ambulance gave all personnel on IST rosters full credit for the time listed on the rosters but call logs indicated some of those personnel left the IST program early to respond to calls or for other reasons. In addition, DHEC found that some rosters listed an IST training instructor who was not onsite for the training sessions.

<u>Violations</u>: DHEC found that Pro Ambulance violated the EMS Act by submitting falsified IST records to DHEC on three separate occasions. Pro Ambulance submitted IST records, which are records required by DHEC to recertify EMTs, that did not contain an accurate description of the training sessions attended by its personnel.

<u>Enforcement Action</u>: The parties agreed to resolve this matter by consent order. Pursuant to the Consent Order issued in November 2015 and executed in December 2015, Pro Ambulance is required to pay \$1,000 in assessed monetary penalties within 180 days of executing the Consent Order.

Prior Sanctions: None.

South Carolina Licensed EMS Agency by Primary Service	Licensed Count
911 Response (Scene) with Transport	111
911 Response (Scene) without Transport	55
Air Medical	14
Non-Emergent Transport	75
Specialty Care Transport	7
Total	262

2. Maxie W. Porter (Paramedic)

<u>Investigation</u>: DHEC investigated Mr. Porter and Ms. Pate while they were employed by Marlboro County Rescue Squad ("MCRS"). DHEC found that in July 2015, Mr. Porter and Ms. Pate drove to North Carolina in a MCRS ambulance without being dispatched to check on a coworker who had not shown up for a shift. The various records are inconsistent as to how the paramedics handled the patient upon arrival. Ms. Pate documented the MCRS patient care report ("PCR") and Mr. Porter agreed and attested to it by providing his electronic signature. DHEC found that the MCRS PCR, when compared with the Scotland County EMS PCR and Ms. Pate's later interview, had several falsifications. The significant discrepancy was the timing of the 911 call that Ms. Pate made to Scotland County EMS after arriving on the scene of the patient. Ms. Pate's MCRS PCR falsely indicated the public safety answering point ("PSAP") was notified at 9:30am when Ms. Pate actually notified PSAP at 9:06am. There were also inconsistencies in the amount of medication Ms. Pate administered to the patient. In the MCRS PCR, Ms. Pate falsely indicates she administered 2mg of Narcan. However, in her interview with DHEC, Ms. Pate confirmed she actually administered 4mg of Narcan.

<u>Violations</u>: Mr. Porter committed misconduct as defined by the EMS Act by signing a falsified PCR.

<u>Enforcement Action</u>: The parties agreed to resolve this matter by consent order. Pursuant to the Consent Order issued in November 2015 and executed in December 2015, Mr. Porter is required to pay \$500 in assessed monetary penalties within 60 days of executing the Consent Order.

Prior Sanctions: None.

3. Mica Starr Pate (Paramedic)

Investigation: See Mr. Porter's abovementioned investigation.

Violations: Ms. Pate committed misconduct as defined by the EMS Act by signing a falsified PCR.

<u>Enforcement Action</u>: The parties agreed to resolve this matter by consent order. Pursuant to the Consent Order issued in November 2015 and executed in December 2015, Ms. Pate is required to pay \$500 in assessed monetary penalties within 60 days of executing the Consent Order.

Prior Sanctions: None.

EMS Personnel in South Carolina	Number Certified on Rosters	Total Number Certified
EMT	3841	5331
EMT-Intermediate	468	597
EMT-Paramedic	3040	3658
Special Purpose EMT	72	82
Advanced Emergency Medical	223	274
Total	7644	9942